

CASE STUDY

...eliminates ransomware and gains peace of mind with Malwarebytes.



Ransomware attacks successfully slipping past incumbent solution



Effective protection brings peace of mind for busy IT team



"Set-it-and-forget-it" management frees resources

Challenges

With a busy team of two managing IT operations across four locations, it's essential that the endpoint security for Dr. Ikes Home Center is running smoothly. Joe Zapata, IT Director, could see that the company's incumbent solution was not providing effective protection, and after two successful ransomware attacks within a month, Zapata was motivated to fortify the retailer's endpoint protection with a solution that would provide more effective protection.

"A user clicked on something they shouldn't, and based on the security awareness training we provide, they knew to do a hard shut-down of the PC right away. Even within those five minutes, the ransomware had spread and encrypted files on four machines. After a similar incident occurred a month later, we knew it was time to look for a new endpoint security solution," said Zapata.

- **Two ransomware attacks** successfully encrypted files on four machines.
- **Remediation required two days effort** that took Zapata away from his other business management responsibilities.

Reasons for choosing Malwarebytes

Zapata had long known Malwarebytes as a reputable product that provides effective malware protection. "Knowing the level of protection Malwarebytes provides and the peace of mind we would gain, it was an easy decision for us to make the investment. When we hear about other retailers getting hit with ransomware that takes down their operations, we know we made a smart, proactive decision for our business security in choosing Malwarebytes," said Zapata.

OVERVIEW

CUSTOMER

Dr. Ikes Home Center
San Antonio, TX
75 endpoints

INDUSTRY

Retail & Distribution

BUSINESS CHALLENGE

Simplify endpoint protection deployment and management

SOLUTION

Malwarebytes Endpoint Protection





Malwarebytes quickly eliminated our ransomware problem. Since we've had the solution, we haven't had a single malware issue. It just works.

Joe Zapata, IT Director
Dr. Ikes Home Center

- **Trusted brand:** Strong industry reputation of excellence in endpoint protection.
- **Effective protection:** Multi-layered protection with artificial intelligence and machine learning that delivers effective protection for the retailer's Windows machines.
- **Lightweight agent:** Malwarebytes uses minimal processing power to run invisibly in the background, which improved the speed and responsiveness of the retailer's machines.

How Malwarebytes solved the problem

Before Malwarebytes, Zapata felt that an additional layer of protection was needed to stop the constant threat of malware and ransomware. Since adopting Malwarebytes more than three years ago, Zapata hasn't had to deal with a single malware issue on any computers, which has also freed up his time to focus on his broader responsibilities of managing the company's IT tasks.

"With Malwarebytes, I am highly confident that it is actively blocking attacks. I come into work and leave at the end of the day without thinking about ransomware at all, and Malwarebytes makes that possible. To any small-medium business, I'd say it's worth the investment knowing your critical business files are protected from getting encrypted by ransomware."

- **Peace of mind** knowing that endpoints are effectively protected.
- **Cost and time savings** no longer rebuilding machines to ransomware attacks.
- **Simplified management** with a solution that doesn't require any learning curve.



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Malwarebytes is a cybersecurity company that millions worldwide trust. Malwarebytes proactively protects people and businesses against malicious threats, including ransomware, that traditional antivirus solutions miss. The company's flagship product uses signature-less technologies to detect and stop a cyberattack before damage occurs. Learn more at www.malwarebytes.com.